From: Eduard and Carol Prets

To: Microsoft ATR **Date:** 1/8/02 7:05pm

Subject: Get off your ass and leave Microsoft alone

At a time like this when everything is going to hell, why are you wasting your time and money chasing after a company like Microsoft. Microsoft's secret is not illegal. They have a product that works - it's that simple. Other companies products either don't work, or they are not easy to use.

So, suck it up. Take a loss. You've wasted enough of our money. Tell all the other internet companies that are paying you that they need to get a life.

Sincerely,

A Tax Paying Citizen of Washington State